



Here at Blush Brides, we like to give the best possible customer service. We believe that a component of this, relies on both ourselves and the bride clearly understanding what our service involves and how we operate.

Please take a moment to read the following terms and conditions prior to paying your deposit with us.

Congratulations on Becoming a Blush Bride!

BOOKING AND PAYMENTS

Upon Booking Blush Brides, a non refundable deposit is taken to secure your stylists and your wedding date.

A 3 day cooling off period applies from the date we receive your deposit. If you choose to cancel your booking, we will gladly refund your deposit, less a 30% admin charge.

Bookings are only official once Blush Brides have received your deposit in full. Wedding dates can not be held open for any reason due to popular demand.

By Paying your deposit to Blush Brides, you are agreeing to our terms and conditions.

Your balance is due 1 month prior to your wedding day. Payments can be made via direct internet banking, bank cheque or money order.

Should Blush Brides not receive you balance payment 1 month prior to your wedding date, we have the right to cancel your booking.

Blush Brides will not accept cash payment on the wedding day or trial day.

Due to popular demand, Blush Brides require a minimum charge of 4 people in the bridal party.

This is based on the cost of a Bride and bridesmaids.

Of course if you do not have 3 bridesmaids we would still love to cater for your wedding, however it will be charged at the minimum cost.

Minimum charge for hair and makeup is \$1000.00. This includes a \$50.00 booking and administration fee.

Minimum charge for Hair only is \$530.00. This includes a \$50.00 booking and administration fee.

Minimum charge for Makeup only is \$520.00. This includes a \$50.00 booking and administration fee.

All bookings made for weddings after the 30th June 2011 will be subject to a 10% increase on the above rates.

CANCELLATIONS AND CHANGES TO BOOKINGS

If your booking is cancelled within 3 months of your wedding, a cancellation fee of \$100 per stylists booked will apply. This is on top of your non refundable deposit, paid at the time of your booking.

We would love to extend our services to your friends and family, we can make these arrangements at the time of booking, however should you add additional people during the lead up to your wedding a \$30.00 admin charge will apply.

Please insure that your are aware of the correct number of people requiring our services at the time of booking to avoid this fee.

PRE-WEDDING TRIALS

Blush Brides recommends that all brides have a pre wedding trial appointment 4 – 6 weeks prior to the wedding.

This ensures you will be completely satisfied on your wedding day with your chosen styles.

The pre wedding trial is designed to help you discover your hair and makeup visions, feel comfortable and confident with our products, your stylists and our service.

If you choose not to participate in a pre – wedding trial, the Blush Brides Guarantee will no longer apply. (please see website for our guarantee)

We will not be held responsible, or held reliable if you are in any way dissatisfied with our service on or after the event date.



HUNTER, PORT STEPHENS & NEWCASTLE BRIDES – Your trials will be held in our Nelson Bay Studio at a time that suits both you and your stylists. In some cases we may be able to come to you.

CENTRAL COAST & SYDNEY BRIDES – Your trial will be done in the comfort of your own home or hotel room.

Please note that your trial will only be done in the region of your wedding.

Once your trial is confirmed by Blush Brides, ANY changes to your trial will incur a \$30.00 admin charge.

Should you cancel your trial within a 24 hours of your appointment, full charges apply.

Wedding days will always take priority over trial dates and in some rare cases Blush Brides may have to be rescheduled or time adjust your trial booking to accept a wedding.

Maximum time allocated to your trial is 1.5 hours for each trial. Time over this will be charged at \$80 an hour.

Trials are to be paid for prior to your appointment via internet banking. Please visit our website for trial prices

At your trial appointments we expect our brides to be 100% honest. If you are unhappy with the direction or the outcome of your trial, you must advise your stylist immediately.

This way we can make alterations to provide you with a look that you are 100% delighted with.

If you give direction and you are still unhappy with the outcome, the Blush brides guarantee will apply. (check website for Guarantee)

Realistic Expectations : - Your stylist will consider your hair type, length, colour, skin type, bone structure, skin tone, style and personality.

Our extensive training and experience allows us to offer honest and professional beauty and styling suggestions to emphasize you best features and create a style that will suit both you and your wedding.

While magazine clippings, celebrity images and various photographs may be used as a guide line for a desired look, it is important to recognize that replications may not be suitable or possible to achieve.

Available dates - although we do our best, Blush Brides does not guarantee that your hair and makeup trial will be on the same day due to our stylists hectic schedules.

Wedding days will always take priority over trial dates and in some rare cases your trial appointment may have to be rescheduled to accept a wedding day booking.

ON YOUR WEDDING DAY

We will make every effort to ensure you have the same stylist as at your trial appointment. In the rare event, due to unforeseen circumstances this is not possible, you will be notified and where possible another Blush Brides Stylists allocated.

We request that you are ready at the specified time to start hair and makeup. If you are not ready at this time and delays occur, Blush Brides can not guarantee that you will be ready on time.

You may also be charged at a rate of \$80 per hour for your stylists extra time.

If due to unforeseen circumstances Blush Brides needs to cancel your booking, we will provide you a full refund.

We will also do our best to help find you a replacement stylists however we will not be held liable if a replacement can not be found.

IMAGE RELEASE

Here at Blush Brides we like to show off our stunning brides. We will contact your photographer after your wedding and request to see some images of your day, These may be added to our website for advertising purposes.

Please notify us if you DO NOT want us to contact your photographer.

LIABILITY

Blush Brides hair and makeup artists take the utmost care in providing a clean and safe working environment in relation to makeup application and hair styling services.

All products and tools used by our stylists are used under strict hygiene processes . Disposable applicators as well as makeup cleaner is used during application.

We only provide our service will fully qualified, experienced stylists using the highest quality of products and tools. Every care is taken to ensure minimal risk.

Blush Brides will not be liable for any injury, breakouts or reactions suffered resulting from makeup application or hair styling.

Should you have any skin allergies or known reactions to cosmetics, please notify Blush Brides at time of booking.

In the event of an injury or incident occurring relating to your wedding day hair or makeup, blush bride stylists are individually insured as contractors, and matters are to be taken up with them personally.

We thank you for choosing Blush Brides and look forward to creating stunning hair and makeup for you and your bridal party on your special day.

Many thanks
KIM XX

